

DSG products are constantly controlled and undergo all kind of stain resistance tests recommended by UNI EN. The surface of a perfectly vitrified tile is made by a material similar to glass and it must be treated like glass when it must be cleaned.



## INITIAL CLEANING

The first cleaning after installation is the most important in the whole life of the floor. It is made to remove any residue of grout, glue or cement, that if are left on the surface of the slabs might compromise the stain resistance properties of the ceramic floor. Never use mechanic machines for initial cleaning: grout and glue residues removal is a chemical process.

TYPE OF GROUT	WHEN IT MUST BE CLEANED	WHAT TO USE	HOW TO CLEAN IT
Cementitious grout mixed with water	After 2/3 days and within 7 days from grouting	Acide detergent - Fila Deterdek or Ecosì Cherodal	Follow the instructions provided by the producer of the cleaning solution. Previously test the detergent on a tile that hasn't been installed or on a hidden part of the floor before using the detergent on the whole surface, in particular on honed or polished floors. The surface must be moistened with water before washing. Leave the solution on the floor for some minutes, always following the instructions of the cleaning solution producer. Then collect the liquids and rinse thoroughly with water. Absorb the water with a rug or a vacuum machine until all the residues have been removed. Repeat rinsing operations if needed, until all residues will have been removed.
Epoxy or bicomponent grouts	Immediately	Follow the instructions of the grout producer	Cleaning must be done immediately and very carefully, because this kind of grouts harden very quickly. Strictly follow the instructions provided by the grout producer and previously verify their effectiveness on a loose tile before proceeding with grouting operations on the whole area. Check carefully that all grout residues have been removed by observing the surface backlight.

Cleaning bush-hammered surfaces is more demanding. We suggest to proceed immediately and to use brushes that can reach even the most difficult area.

If the initial cleaning has not been carried out correctly it is possible to see residues or stains on the floor, especially along the joint spacings. In these cases it is necessary to repeat the initial cleaning operation, using the cleaning solutions in higher concentrations and leaving them longer on the floor. It is very difficult to remove grout once it's dry. Please contact the grout producer in case of problems.

### DAILY MAINTENANCE

For daily maintenance we suggest to remove dust with a microfiber cloth, then wash the surface with a neutral detergent with low residue, like È COSÌ velvet or Fila Cleaner diluted in water as indicated by the producer (about 3 spoons in a 5 litres of water) using a wet cloth. The cloth must be washed very often in the water and detergent solution. It is crucial that the solution used is neutral, without wax, acids, solvents or abrasive particles. Using dirt water, polishing products or too much detergent can form an invisible layer on the surface of the slabs, causing stains and allowing the floor to retain dust. **Never use stain removers, anti rust or spray because they often contain hydrofluoric acid that would damage the floor irreparably.**

We suggest to waterproof the grouted joints with FILA's FUGAPROOF, that prevents water absorption by the joints, makes it easier to remove dirt and keeps joints clean for a long time.

If daily maintenance is not carried out correctly it is possible to see opaque halos on the surface of the tiles, that the floor looks more glossy than it should or that footprints remain after walking. In these cases we suggest to apply a neat detergent such as FILA CLEANER and leave it for 5-10 minutes. Then rub with a cloth or a rug. Rinse thoroughly with water and collect the liquids with a rug or with a vacuum machine. Dry with a microfibre cloth.

DSG will never be held responsible for changes that might occur to the surface of the floor if it is cleaned with mechanical procedures and not with the products and procedures indicated in this guide.

	GRES LUCIDATO / LEVIGATO	GRES BOCCIARDATO	GRES MAT/LAPPATO
Pulizia dopo posa Initial cleaning чистка после укладки	Fila Deterdek È COSÌ Cherodal	Fila Deterdek È COSÌ Cherodal	Fila Deterdek È COSÌ Cherodal
Protezione superficiale Surface protection защита поверхности	Fila MP90	-	-
Pulizia ordinaria Daily maintenance обычная уборка	Fila Cleaner È COSÌ velvet	Fila Cleaner È COSÌ velvet	Fila Cleaner È COSÌ velvet
Pulizia straordinaria Extraordinary cleaning внеплановая чистка	Fila PS87 / Fila SR95 È COSÌ Mic One	Fila PS87 / Fila SR95 È COSÌ Mic One	Fila PS87 / Fila SR95 È COSÌ Mic One

Grassi animali e vegetali, gelato, succhi di frutta, the, macchie di verdura Animal and vegetable fats, ice cream, juices, tea, spot of vegetable Животный и растительный жир, мороженое, фруктовые соки, чай, пятна от овощей	Detergente a base alcalina: FILA PS87
Vino, birra, aceto, caffè, inchiostri, pennarelli, nicotina, urina, vomito, coca cola, tintura per capelli Wine, beer, vinegar, coffee, inks, markers, nicotine, urine, vomit, coke, hair dye Вино, пиво, уксус, кофе, чернила, фломастеры, никотин, моча, рвота, кока-кола, краска для волос	Detergente a base alcalina: FILA PS87 o smacchiante FILA SR95o È COSÌ Mic One
Depositi efflorescenze calcare, ruggine, malte, segni metallici, cera protettiva antiabrasione Efflorescence limestone deposits, rust, mortar, metal signs, protective wax abrasion Известковые отложения и проявления, ржавчина, растворы, металлические следы, воск для защиты от истирания	Detergente a base acida: FILA DETERDEK o È COSÌ Cherdal
Resine, bitume, cere di candele, catrame, residui di scotch Resins, bitumen, wax candles, tar, scotch Смоли, битум, свечной воск, гудрон, остатки липкой ленты	Solvente FILA SOLV
Vernice, graffiti Varnish, graffiti Краска, граффити	Detergente a base alcalina: FILA PS/87 o sverniciante FILA NO PAINT STAR

PULIZIA STRAORDINARIA / EXTRAORDINARY CLEANING / ВНЕПЛАНОВАЯ ЧИСТКА					
TIPO DI MACCHIA TYPE OF SPOTS ТИП ПЯТНА	ECOSI	FILA	SOLVENTI SOLVENTS РАСТВОРИТЕЛИ	ACIDI ACIDS КИСЛОТЫ	ALCALI ALKALI ЩЕЛОЧИ
Birra Beer Пиво	Mic One	PS87			•
Caffè Coffee Кофе	Mic One	PS87			•
Calcare Limescale Marks Известковые	Cherodal	Cherodal		•	
Catrame Tar Гудрон	Mic One	PS87	•		
Cemento Cement Битум	Cherodal	Detertek		•	
Cera Di Candela Candle Wax Свечной Воск	acqua calda + terra	Hot water	•		•
Coca Cola Кока-Кола	Mic One	PS87		•	•
Colla Glue Клей	Cherodal	Detertek	•		
Gelato Ice-Cream Мороженое	Mic One	PS87			•
Gomma Da Masticare Chewing Gum Жевательная Резинка	ghiaccio secco	Dry Ice	•		•
Gomma Di Pneumatico Rubber Tyre Резина Шины	Mic One	PS87	•		•
Inchiostro Ink Чернила	Mic One	PS87	•		•
Nicotina Nicotine Никотин	Mic One	PS87			•
Pennarello Marker Фломастеры	Mic One	PS87	•		•
Resine Resins Смоли	Mic One	PS87	•		
Ruggine Rust Ржавчина	Cherodal	Detertek		•	
Smalto Per Unghie Nail-Polish Краска	Mic One	PS87	•		
Sangue Blood Кровь	Mic One	PS87			•
Sigaretta Cigarette Сигареты	Mic One	PS87		•	
Verince Murale Wall Painting Краска	Cherodal	Detertek		•	
Vino Wine Вино	Mic One	PS87			•
Olio Oil Нефть	Mic One	PS87			•
Grasso Grease Смазка	Mic One	PS87			•

NON UTILIZZARE MAI STRUMENTI MECCANICI E MACCHINE AUTOMATICHE PER LA PULIZIA DEI PAVIMENTI.

NEVER USE MECHANIC TOOLS OR AUTOMATIC MACHINES FOR THE FLOOR CLEANING AND MAINTENANCE.

НИ В КОЕМ СЛУЧАЕ НЕ СЛЕДУЕТ ИСПОЛЬЗОВАТЬ МЕХАНИЧЕСКИЕ СРЕДСТВА ИЛИ АВТОМАТЫ ДЛЯ ЧИСТКИ ПОЛОВ.